

## Yearly Media Survey - 2004/2005

### 1. Please rate the quality of cataloging provided by IMS.

- a. Excellent
- b. OK 28 **100% positive response**
- c. Poor 0

### 2. Please rate the timeliness of cataloging provided by IMS.

- a. Excellent 21 **94% feel turn-around time is excellent or OK**
- b. OK 9
- c. Takes too long 2 Takes too long unless the books are a rush order then they are quick. Sent in books 1<sup>st</sup> of Dec. and not back yet. **Answer - Most books are returned in about a month to a month and a half.**

### 3. Have you used the online handbook this year? a. yes 28, b. no 3

**Over 90% have use the online handbook this year**

#### Comments & Recommendations -

Works great love the search feature  
It's great, love the search feature  
Extremely informative, use it a lot, keep up the good work!  
All forms should be online  
Seems to be well organized  
Would like a search, **Answer – We have this feature**  
Add e-mail addresses to phone page

### 4. Rate the service you have received this year from the following jobbers.

- Follett a. excellent 26, b. good 4, c. poor 0
- Baker & Taylor a. excellent 3, b. good 2, c. poor 0
- Permabound a. excellent 5, b. good 1, c. poor 0
- Brodart a. excellent 0, b. good 1, c. poor 0,

#### Comments –

Why do we have to use jobbers when other counties do not? **Answer – Because we have a unified database, require that a high standard of MARC records be provided and have a limited staff to create original MARC records.**  
Follett has a lack of communication between departments  
We love all the things Follett provides  
We like Baker and Taylor but the website is harder to use and Follett's service and fill rate are much better.  
We like the complete processing we get with Follett. It saves time.

**Follett overwhelmingly preferred over other vendors.**

### 5. Rate the service you have received this year from the local jobbers below.

- Barnes & Noble a. excellent 10, b. good 0, c. poor 1
- Books a Million a. excellent 9, b. good 0, c. poor 2
- Dalton a. excellent 0, b. good 0, c. poor 0
- Borders a. excellent 3, b. good 1, c. poor 1

#### Comments –

Would like Goerings on this list  
Barnes and Noble did an in house book fair and gave us 520 books free. They also discounted school purchases below 20% and had less than 1 week fill time, excellent!  
Borders messed up our orders for two years in a row.

### 6. Has the Media Supervisor been helpful when you asked for assistance?

- a. yes 32, b. no 0 **100% positive response**

**Comments –**

Always helpful

She always follows up or refers to the right person for assistance

Nancy always is very helpful and responds right away. She passes on tips and that is very helpful.

Always supportive and willing to help!

Very supportive and responds quickly

She has been great.

Nancy's open door policy is unbelievable! She is always available.

Always friendly and helpful.

Always eager to help.

Ms. Case does an excellent job. At the FAME conference several participants from other counties shared "horror stories" of the technology and budget nightmares due to their county eliminating the media supervisor position. Let's avoid that mess - "keep Ms. Case!

She is a vital part of our county's media program.

Nancy is always helpful and encouraging. She listens to concerns and offers good advice as well as practical solutions.

**7. Do you receive assistance from the Media Supervisor in a timely manner?**

a. yes 30, b. no **100% positive response**

**Comments –**

Always!

Thank you! Definitely, always timely.

Always excellent support.

We've had lots of questions and she always takes time to answer.

Ms. Case is always prompt and helpful and never critical when I ask for help.

Always a response that day or a reason why.

She responds within 24 hours.

Always timely except once.

Whether by e-mail, phone or in person Nancy always responds promptly.

**8. What do you feel you need in-service on?**

Horizon – 7

digital camera, manipulating images – 3

**Requests will be used to schedule inservices for 2005/2006**

Also, Smart boards, general computer use, e-mail, TV production, media programming, research skills, puppetry, copyright and fair use, computer networking, book repair, time management, collaboration to raise reading scores

**9. Is there anything you would like us to order for the av library or the professional library?**

**Recommendations -**

Schlessinger series – Test taking tips for children

Countries/cultures at PK- primary level

Good Dewey decimal video

More science videos on 4-5 level on FCAT strand

Would like Atomic Learning license

New books on designing a library

**Requests will be used for 2005/2006**

**AV library purchases**

**10. Did you receive adequate instructions and assistance during your last inventory?**

a. yes 29, b. no 1 **97% positive response**

Comments -

We need time to reconcile reports.

**11. What level are you?** a. elementary 21, b. middle 7, c. high 7

**12. Are you satisfied with the electronic resources provided for your level?**

a. yes 25, b. no 2 **93% satisfied with current electronic resources provided**

**Comments & Recommendations**

We miss SIRS

We would also like Facts on File

I love Tumblebooks and Grolier Online

Consider purchasing Grolier Deluxe package for district

Need electronic magazine database that indexes the same magazines as Reader's Guide

Add Gale databases for literary criticism for high schools

**13. How satisfied are you with the new Horizon circulation system?**

a. very satisfied 13 **94% Satisfied or very satisfied with new Horizon library system**

b. satisfied 16

c. I want the old Dynix back. 2

Comments – still needs refining, should print from blocks w/kids name

**14. How satisfied are you with the new booking procedures?**

a. very satisfied 12 **87% satisfied or very satisfied with new booking procedure**

b. satisfied 13

c. I prefer the old way of doing it. 4